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[REDACTED]

**From:** [REDACTED]  
**Sent:** Friday, April 03, 2015 11:52 AM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Facilities Support Feedback Submission - Burger grill

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Subject: Burger grill

Feedback: I'm wondering if there is a way to implement pre-ordering of grill sandwiches - maybe an online grill menu we can submit a ticket from? I waited for 25 minutes today for a burger (which wasn't fully cooked thru, but by the time I got back to my desk and discovered it, I couldn't take the time to go back down and ask for more grill-time) -- and that was with only 3 people ahead of me. The girl working the grill is really nice and as efficient as she can be, but how frustrating it must be to have people stacking up behind her, and she can't possibly make the grill (or fryers) go faster. Seems it would be a lot more efficient to have an ordering system - i.e., submit an order and then come collect it circa 10-15 minutes later. This isn't a one-time issue - it is *\*every\** time that I'm willing to spare the 20 minutes or more to wait for a sandwich. I think the grill would see a lot more profit if there wasn't such a long wait - I'd definitely frequent it more often. Thanks for great options though.)

Submitted By: [REDACTED]

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